



Captra Version 5.0 Announced!

ANNOUNCING Captra™ Version 5.

Captra v5.0 supports New Zealand Version of QuickBooks PRO 2003.

Remember: If you are using any of the above versions of QuickBooks, regardless of the country you are in, Captra will work for you. Within this document you will find the following:

- Key Customer benefits
- Feature set-Captra 5.0 Functionality
- What some people say about Captra
- Ordering Information
- System Requirements
- What's new with Captra 5.0

Key Customer Benefits

Increased Profits spend more time building your business and less time managing your books with the ease of Captra™ and QuickBooks® integration.

Improve Productivity eliminate paper files, handwritten quotes and the time wasted on data re-entry. Give yourself your own time back.

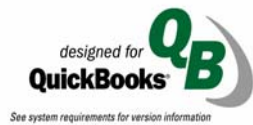
Enhance Customer Service access customer records, product pricing and available inventory from anywhere, in an instant on your PDA with your updated QuickBooks database information.

Leverage Technology Barcode Scanning, Wireless LAN, Wireless WAN and rugged mobile PDAs from Symbol Technologies



Feature Set

With this release, Captra v5.0 supports with ALL Symbol PocketPC 2002/2003 and PalmOS platforms (PDAs) including Batch, Wireless LAN and Wireless WAN/GPRS devices. The primary target for Captra products is the Small Business customer using QuickBooks. This powerful software integrates the functionality of QuickBooks with barcode scanning, Wireless LAN, Wireless WAN technology and Symbol mobile PDA devices. It's specifically designed to give small businesses the advantage of improved productivity—translating into more time to get down to the business at hand.



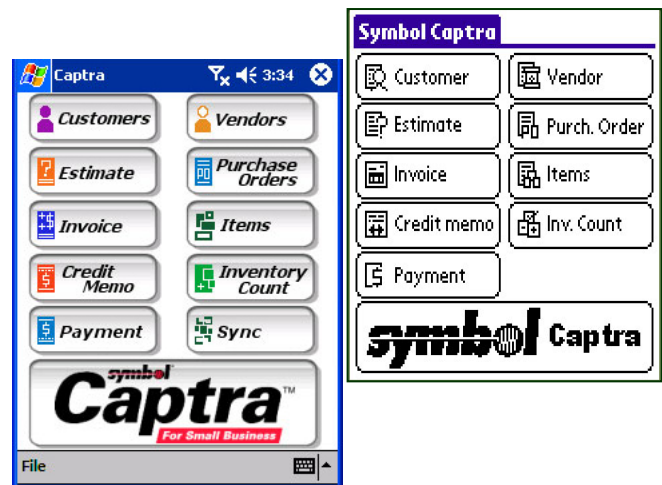
Captra v5.0 also meets the requirements established by the Intuit Developers Network and bears the QuickBooks developer Logo. MobileSales offers a variety of modules with the standard configuration including Customer and Vendor Management, Estimates, Invoices, Receiving payments, issuing Credit Memo and Purchase orders and managing Quantity on Hand through a new Inventory Count module.

Captra replaces the inefficient methods of operating a business while on the road or off-site by eliminating paper files, handwritten estimates and time wasted on data re-entry. Simply capture or edit the data once; then synchronize it with QuickBooks. It's a new way of doing business; a better way of doing business.

Captra v5.0 Functionality

In addition to the CaptraAdmin PDA management facility, the following modules are included with Captra MobileSales v5.0:

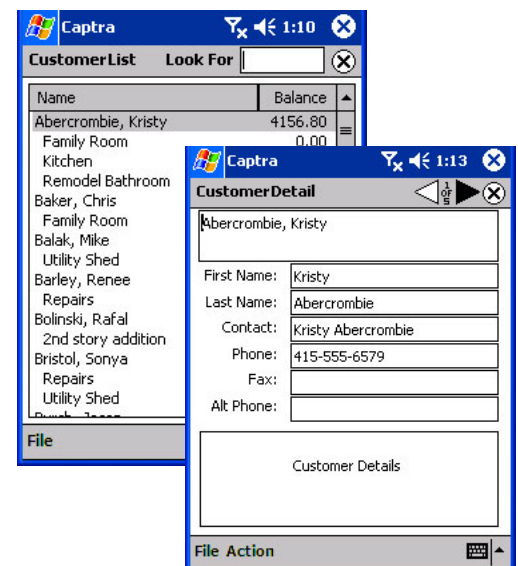
- Update Customer Records
- Prepare, Print and capture Signature on Estimates and Invoices
- Produce and Print Credit Memos
- Receive Payments
- Manage Vendor Details
- Issue and Print Purchase Orders
- Review Item Pricing
- Count Inventory
- Capture Customer Signature for Estimates and Invoices
- Integrated Printer Subsystem
- Integrated Barcode Scanning
- Cradle, Modem, LAN and Wireless LAN synchronization
- Wireless WAN sync is an optional module



Manage Customers

Keeping customer information current is vital in any business. This module displays the latest available detail from QuickBooks and enables you to modify, access or add new customers. You can view credit limits, terms, know outstanding customer balances or update ship to and bill to addresses.

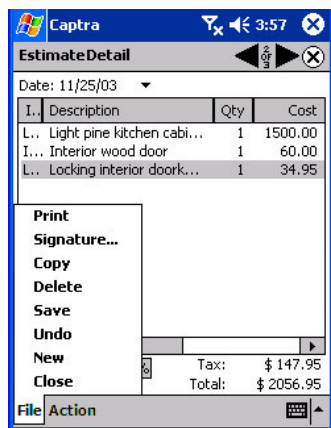
The details contained in this module are used throughout other Captra functions including Estimates, Credit Memos, Invoices and Payments.





Prepare Estimates

Preparing an estimate instead of an invoice keeps your inventory from being improperly allocated (and reducing your actual Quantity on Hand). Update invoices, add items, remove items, mark up prices, include discounts and select from all the items stored within QuickBooks. If you are using a Symbol PDA with integrated barcode scanning, adding items to an Estimate is simple, fast and accurate. But, if you like searching and scrolling on lists, Captra v5.0 gives you that ability as well.



With the inclusion of the new PrintBoy printer subsystem for both PalmOS and PocketPC platforms, Captra v5.0 allows you to print copies of the estimates and include a signature (either optional or required). The Estimate module is very similar to Invoices, but allows for easy cost markup and does not impact your inventory when synchronized back to



QuickBooks. Estimates allow you to maintain a complete record of prices and materials quoted for every job. Maintain profit margins and pricing consistency across all sales and turn those estimates into invoices quickly and accurately.

Create Invoices

Confirming customer discounts, their payment terms and shipping information is easy. The enhanced Invoice module speeds billing, improves cash flow, and enhances customer service. Whether from an Estimate or creating an Invoice from the main menu, adding items, entering a quantity, setting the price or selecting a serviceability date is fast and easy. As with Estimates, using a Symbol PDA with integrated barcode scanning makes entering items quick, efficient, and most importantly, accurate!

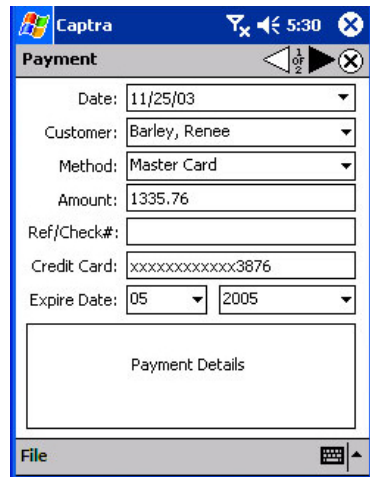


Captra v5.0 will also tally your invoice and automatically give you a total for all the taxable items. Once you've agreed on the amount, capture a signature, print it out with the invoice, and submit it all to QuickBooks for archiving. The new printing facility allows you to determine how many copies you want before you start printing along with the TYPE of invoice you want output. With Captra v5.0 you

also get a template system that allows our more technical customers to define and create a wide variety of different outputs. Add a new data element, a logo, move columns around, add gridlines, take them away...whatever you need to create a professional, custom looking invoice (or estimate, credit memo and purchase order).



Receive Payments



Captra Payment window showing fields for Date, Customer, Method, Amount, Ref/Check#, Credit Card, and Expire Date. The Amount is 1335.76. The Credit Card field is masked with 'xxxxxxxxxxx3876'.

And, complete the transaction by using the **NEW** Receive Payment feature and accept cash, credit card or check. You can even document your bartering activity. When accepting credit card payments, Captra v5.0 automatically encodes the Credit Card number to hide critical customer information.



Dropdown menu showing credit card options: Master Card, American Express, Barter, Cash, Check, Discover, Master Card (selected), and VISA.

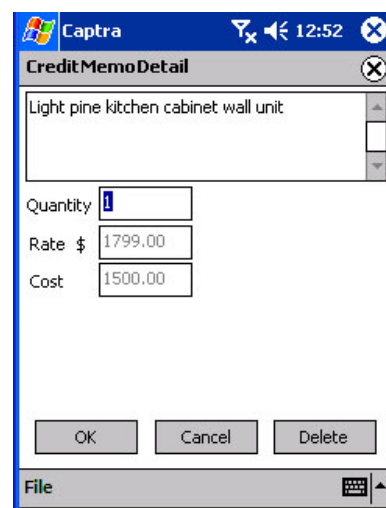
This new module works with Invoices or standalone and transfers control of the payment to QuickBooks. That means, QuickBooks will allocate the received payment against any open invoices and automatically reducing the customer's outstanding

AR balance. QuickBooks customers can easily reallocate to selected invoices or accept the defaults. No more trying to figure out undeposited income. You will know who has paid and who still owes you money.

Produce Credit Memos

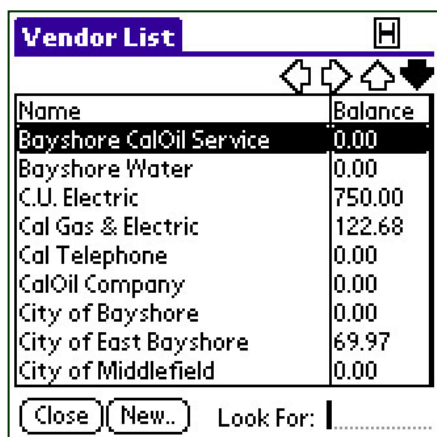
Credit Memos are actually special invoices that allow you to take returns from your customers and issue them a credit.

Sometimes it is easier to take a return when your customer is purchasing additional products. To facilitate this, the Invoice module now accepts a negative quantity and subtracts the value from the Invoice total (including sales tax). Create customer loyalty by issuing and printing credit memos on demand.



Captra CreditMemoDetail window showing fields for Description, Quantity, Rate, and Cost. The Description is 'Light pine kitchen cabinet wall unit'. The Rate is \$1799.00 and the Cost is 1500.00.

Manage Vendors



Name	Balance
Bayshore CalOil Service	0.00
Bayshore Water	0.00
C.U. Electric	750.00
Cal Gas & Electric	122.68
Cal Telephone	0.00
CalOil Company	0.00
City of Bayshore	0.00
City of East Bayshore	69.97
City of Middlefield	0.00

Keep your supplier information current and find out who you owe money. Never again will you answer that phone or drop in to purchase something without knowing your financial situation. Of course, keeping your customers happy by ensuring adequate levels of inventory or non-inventory items is critical in your day-to-day business. Properly serviced vendors, adequate stock levels and low balances are attributes of a well-managed company. With Captra v5.0, you will always have the latest information at your fingertips, whether in the office or out on the road.

Captra allows you to see your outstanding balances that you owe to your suppliers, update contact information, addresses and other important information.



Issue Purchase Orders

Need to buy something, add to your inventory, or acquire assets? Then at some point you will need to issue a Purchase Order on one or more of your Vendors/Suppliers. While on the road, working with your customers or suppliers, picking up products or just checking stock levels, you can create Purchase Orders on the fly, print them out and deliver the request to your suppliers. Once you return to the office, you can sync up with QuickBooks and upload all your purchases for the day.

Captra PurchaseOrderDetail

Vendor: Daigle Lighting

Class:

PO No: K109

Purchase Order Details

File

Maintain Inventory

Captra Inventory Item

Inventory Item	Price	Cost	QOH
ts	0.00	0.00	0
c Pulls	0.00	0.00	104
ne kitchen cabin...	1799...	1500...	8
rd interior door f...	0.00	12.00	2
rd interior brass ...	0.00	0.00	0
rd Doorknobs	30.00	27.00	103
interior doorknobs	38.00	34.95	110
y wood door	120.00	105.00	3
wood door	72.00	60.00	32

File

Captra Inventory Count

Lookup

Name: Light Pine

Description: Light pine kitchen cabinet wall u

Bar Code: Light Pine

Quantity: 10 (Default = 1)

Clear -1 -10 +10 +1

File

Review item pricing and cost, locate products by name, description, or use barcode scanning to quickly find them. Built-in security feature prevents unauthorized changes to pricing.

Captra Inventory Adjustment Review

Name	QOH	Pda Count	Adjustment	Difference
<input type="checkbox"/> Cabinets	0	0	0	0
<input checked="" type="checkbox"/> Cabinets:Cabinet Pulls	104	1	0	-103
<input type="checkbox"/> Cabinets:Light Pine	5	0	0	-5
<input type="checkbox"/> Door Frame	2	0	0	-2
<input type="checkbox"/> Hardware	0	0	0	0
<input type="checkbox"/> Hardware:Brass hinges	460	0	0	-460
<input type="checkbox"/> Hardware:Doorknobs Std	102	0	0	-102
<input type="checkbox"/> Hardware:Lk Doorknobs	108	0	0	-108
<input type="checkbox"/> Wood Door	0	0	0	0
<input type="checkbox"/> Wood Door:Exterior	2	0	0	-2
<input type="checkbox"/> Wood Door:Interior	31	0	0	-31

View All Items

View/Edit Count Detail...

Commit to QuickBooks...

Send to File...

Clear Count Data...

Save

Close

Use the Inventory Count feature with one or more PDAs to adjust inventory levels. Commit changes to QuickBooks through the adjustment utility contained within CaptraAdmin running on the host. Determine product availability, inventory levels and costs and eliminate discounting errors that impact your bottom line. Know when to reorder specific parts even when you're away from the warehouse.



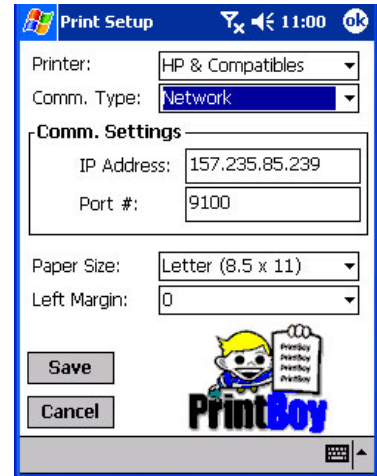
PrintBoy Printing Subsystem

Captra v5.0 integrates with the award-winning PrintBoy mobile printing solution from Bachmann Software, giving users access to a powerful print engine and a full set of printer drivers for Palm OS and Pocket PC handhelds. Output is available for infrared, serial, Bluetooth or network/wi-fi connections to virtually any printer.

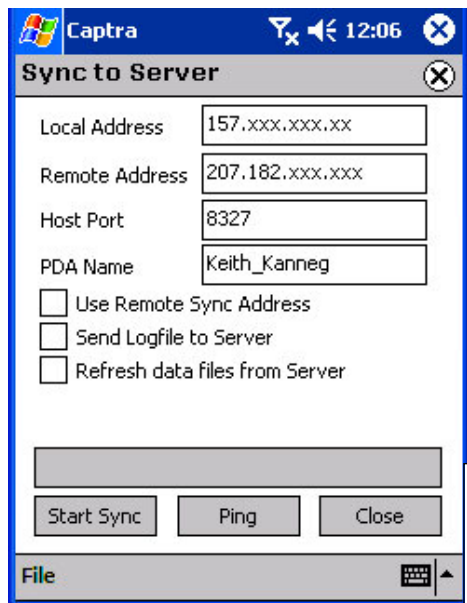
How Does PrintBoy Work?

PrintBoy leverages the power of an industry-standard mobile printing engine to create formatted output against almost any printer. Simply connect your handheld to a printer using infrared, bluetooth or network connection, load the printer driver of your choice, and tap “print” from within various Captra modules. The information will be appropriately formatted and printed on readable, full-size paper.

When used in conjunction with the Printer Layout templates provided in Captra, you can create professional looking Estimates, Invoices, Credit Memos and Purchase Orders. Customers with an understanding of XML will find the new template system easy and powerful. For those not so technical, additional templates will be periodically made available on the Captra website (<http://captra.symbol.com>).



Enhanced Synchronization



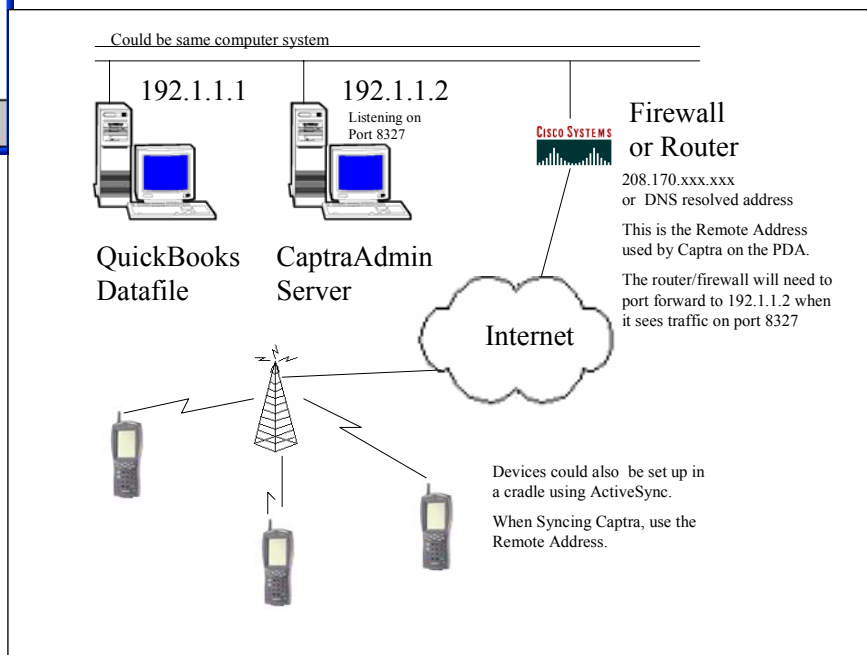
Captra v5.0 supports local/cradle, modem, wireless LAN and with PocketPC devices, IP sync over wired Local Area Networks and through the Internet. Previous versions of Captra only supported local synchronization.

In addition, with the purchase of the new Captra Wireless WAN option, customers can also synchronize their

QuickBooks data on the handheld PDA into their remote QuickBooks PC/server. This enables customers to use cell phone packet networks like GSM/GPRS (General Packet Radio Service) to transmit their Invoices, Estimates, Inventory Counts and other Captra v5.0 data over the Internet. For example, in the USA and Canada, current Captra v5.0 customers are using AT&T and T-Mobile service providers along with Symbol PDT 8137 and PPT 2837 devices.

Although flowing your data into QuickBooks is simple, the options available today can get quite sophisticated. With routers, DSL, Cable Modems, firewalls, internet security software, virus protections, proxy servers and more, you can just imagine how complicated it can get.

Captra v5.0 supports it all. You achieve the most flexibility and tremendous performance as Captra uses TCP/IP technology to communicate between the handheld and the host. This IP Sync feature enables synchronization over Wireless LAN, WAN using GPRS and through the Internet/Intranet.



NOTE

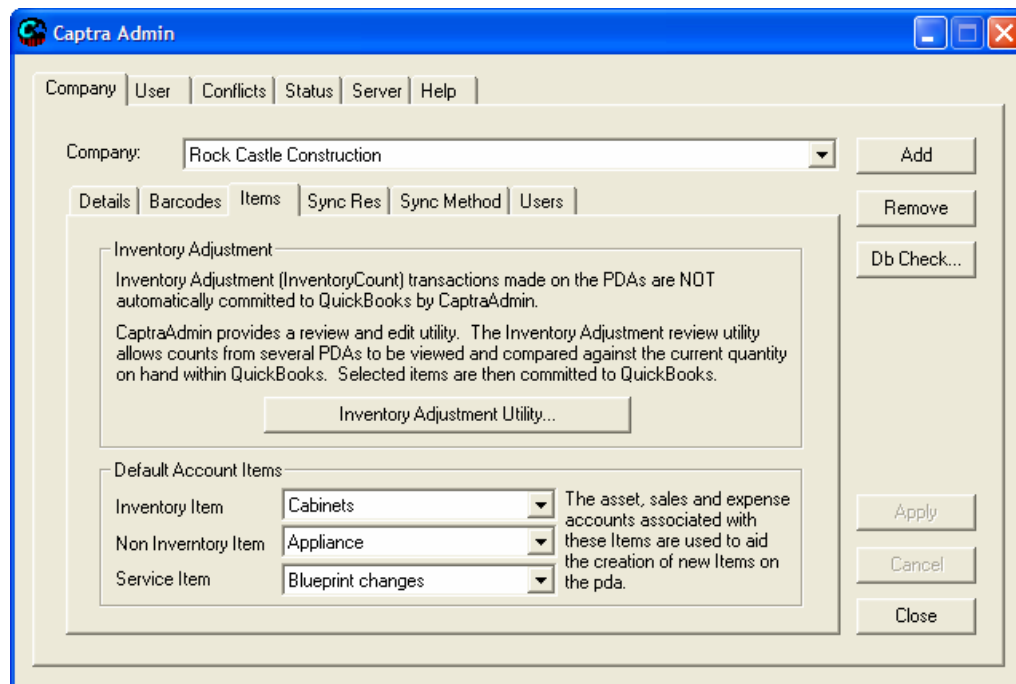
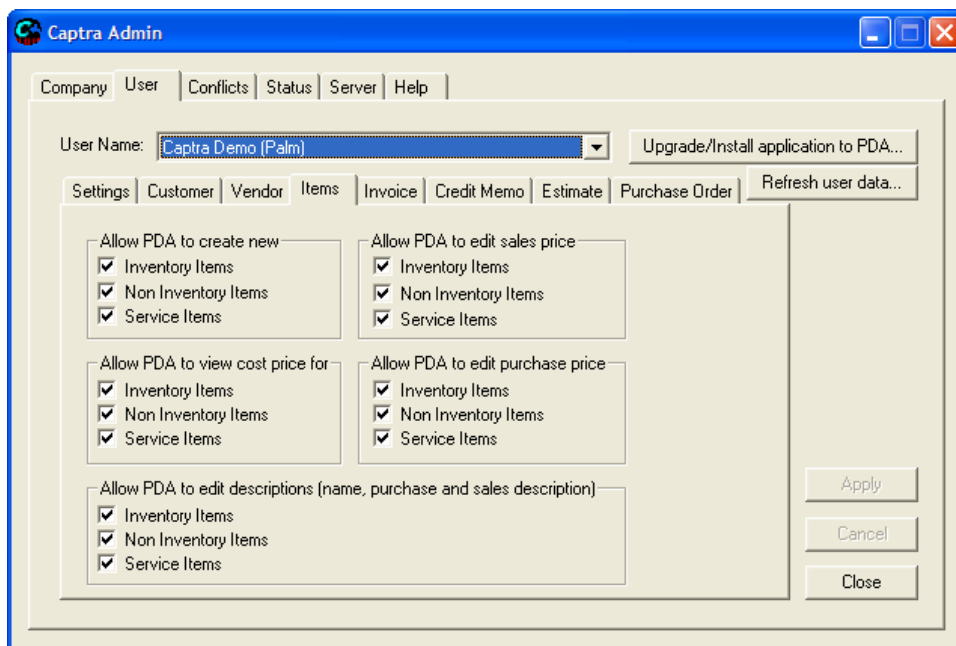
For PalmOS devices, Captra is integrated with Hotsync and requires Hotsync 4.0 or later. Although Captra no longer uses Activesync technology to synchronize PPC devices, it uses Activesync as a conduit to establish an IP connection with the PC host. For PPC 2002 devices, Activesync must be at version 3.5 or later. For PPC 2003 devices, Activesync must be at version 3.7 or later.



Data Filtering and PDA Management

Captra Users are very familiar with Captra Admin. It is the utility they use to add new PDAs, filter the data that flows from QuickBooks to the PDA and back. It facilitates version upgrades, installs PrintBoy files, manages conflicts and provides them with the status of PDA syncs, possible errors that were encountered and tools to look at raw data should that ever be required.

CaptraAdmin also provides the utility that allows for Quantity on Hand adjustments directly into QuickBooks. This is a new utility that helps customers manage their inventory items using one or more PDAs to 'count' their inventory. Customers have also found it to be a useful tool when making overall adjustments to inventory, as well.





Read what people are saying:

"We are thrilled that Symbol is enabling data sharing between Captra and the QuickBooks products. Intuit and Symbol both recognize that small business owners juggle many daily tasks and are constantly looking for ways to streamline their operations. Data exchange between Captra and the QuickBooks products will help small businesses save time and manage their resources more efficiently, allowing them to spend more time overseeing other parts of their business." – Esther Kruijver, Director, Intuit Inc.

Derrick Northcross, owner of Trouble Free Skylights, a Los Angeles-based specialty contractor, says he is a QuickBooks lifer. "It costs me \$5,000 to \$10,000 to learn a [software] program," he says. He finds QuickBooks easy to use and says it meets his needs. "That's why QuickBooks took off, because it was at our level," he says. What Northcross is more excited about is taking QuickBooks into the field via his Palm with Captra software from Symbol Technologies. Captra brings QuickBooks functionality to PDAs and allows them to synchronize back in the office. "To me, taking it mobile is the revolution!", says Derrick.

"This is a fantastic program! If you use QuickBooks, and ever need to access or use your data away from your base computer, you now can. With Captra you can print out an estimate for a customer and give it to them on the spot, or enter an invoice at their location. Edit your customer's information right on your handheld, or collect their current balance due, listed right there. You can check inventory quantity, or enter a Credit Memo. Go back to your office, hot sync, and all changes are updated seamlessly into QuickBooks." – Gary Bye, Owner, Orland Floral Supply



Brad summed up his Symbol Captra experience: "When I come home from work now, I'm able to close up business for the day in minutes, rather than hours. I don't procrastinate and let months of billing pile up anymore. My cash flow has improved, inventory is organized, purchasing is simpler, and my customers are happier." "I'm a family man," says Brad. "I have a beautiful wife and two little girls I'd rather spend time with than spending my Saturdays playing catch-up on billing. Captra lets me do that—and squeeze in an extra

round or two of golf that I never had the time for before." – Brad Sanford, Owner, Brad's Appliance, Heating and Cooling.

For more information, check out the [QuickBooks Solutions Marketplace](#).



What's New with Captra 5.0?

The following is a list of new features contained in Version 5.0.

New Modules

- Receiving Payments
- Inventory Adjustment facility including counting Inventory from multiple PDAs
- Printboy Printer Subsystem enabling wide support of printers and printer connectivity such as Infrared, serial, Network/IP and Bluetooth
- Remote Synchronization using cell phone data networks (GPRS), over the internet, over a local area network or wirelessly using either Local or WAN facilities

New Enhancements/Features

- Signature capture for Invoices and Estimates. Administrator can make this a required function on the PDA. Optional for either Invoices and Estimates.
- Graphics printing, custom layouts with logos and captured signatures for Invoices and Estimates
- Application auto-upgrade for PocketPC application during sync process
- Ability to enter negative quantities into invoice lines to enable return of goods while delivering new products to customers
- Optional view of cost-price on invoice lines screen
- Ability to change the markup of a whole estimate in one action
- Optionally allow change of item descriptions, purchase and sales price per PDA
- Additional progress messaging is displayed during printing
- New "Ping Utility" that allows validation of remote CaptraAdminServer connections along with Ping facility on the PDA to verify connection to host
- CaptraAdmin provides easy update mechanism for Captra and Printboy applications
- Inventory Adjustment allows for review and modification of all QOH adjustments prior to commitment to QuickBooks. Captra Administrator, now in control of when and on what day the adjustments are made.
- Many performance improvements including faster barcode scan access (sub-second) on files containing 10,000 or more records. Also a sync process that used to take over an hour now takes less than five minutes.
- Adds feature of Palm and PocketPC printing including customizable layouts
- Barcode enabled on description fields within transaction line edit screens



Ordering Information

Captra MobileSales Version 5.0 is available for electronic and hard copy purchase. Resellers must provide their customer's company name, contact name, contact email address, address, and phone number, so that registration & license keys can be generated. The keys and download instructions will be included in an e-mailed confirmation.

New Part Numbers & Multiple User Packs

Please use the latest Part Numbers when ordering Captra Version 5.0. We are also announcing our new User Packs, a wireless WAN option and bundled configurations:

<u>Product</u>	<u>Part Number</u>	<u>List</u>
Captra MobileSales Version 5.0:		
Captra Version 5.0 – Single User – Download	SWE-55275-05	\$495 RRP
Captra Version 5.0 – CD	SW-55275-05	\$550 RRP
Captra Version 5.0, 3-User Pack	SWE-60905-05	
Captra Version 5.0, 5-User Pack	SWE-60906-05	
Captra Version 5.0, 10-User Pack	SWE-60956-05	TBA
Captra Wireless WAN:		
Captra v5.0 Wireless WAN, Single User	39-66542-01	TBA
Captra v5.0 Wireless WAN, 3-User Pack	39-66542-03	TBA
Captra v5.0 Wireless WAN, 5-User Pack	39-66542-05	TBA
Captra v5.0 Wireless WAN, 10-User Pack	39-66542-10	TBA
Combined Captra with Wireless WAN support:		
Captra Version 5.0 – Bundle – Single User	SWE-66547-01	TBA
Captra Version 5.0 – Bundle – 3-User Pack	SWE-66547-03	TBA
Captra Version 5.0 – Bundle – 5-User Pack	SWE-66547-05	TBA
Captra Version 5.0 – Bundle – 10-User Pack	SWE-66547-10	TBA

Prices exclude GST and freight



System Requirements

Desktop/PC

QuickBooks® Pro, Premier or Accounting Edition 2002 (USA only), 2003 or 2004
(MUST be installed prior to installing Captra)

PC with Pentium processor @ 500 Mhz or faster

Min. Memory CPU 64MB, Virtual Memory 256MB minimum recommended

Min. Hard drive space PC 100MB

Microsoft® Windows® 98, ME, NT 4.0 (service pack 6.0), 2000 or XP

REQUIRED: Your PalmOS or PocketPC device must already be installed and SYNC'd prior to installing Captra. This implies that the Palm Desktop/Hotsync or Activesync be installed and operational.

Palm Handhelds

Palm Desktop Software v4.0.1 or later Installed on Host PC

Minimum Memory PalmOS 8MB RAM

Palm OS v3.5 or later

Works with Symbol SPT 1550 and SPT 1800 and SPT 1846

SPT 1500 not recommended, but can work if available RAM exceeds 2.5MB

Works with non-Symbol PalmOS devices (Palm, Sony, Handspring, etc).

PocketPC Handhelds

Microsoft® ActiveSync® v3.5 or later, PPC 2003 requires ActiveSyncv3.7 or later

Minimum Memory PocketPC 32MB RAM, 64MB or more recommended

PocketPC 2002 and PocketPC 2003

Works with Symbol PPT 2800, PPT 2837 (GPRS), PPT 2846, PPT 8800, PPT 8846,
PDT 8000, PDT 8046, PDT 8100, PDT 8137 (GPRS), PDT 8146

Does **NOT** support PPT 27xx platforms

Works with non-Symbol PocketPC devices (Dell, IPAQ, Casio, HP, etc).



- ServiceDate now available within Invoice transaction lines
- Credit card detail hidden if 'credit card' types is used in Payment Type
- Option added to Palm and PPC Invoice screens to effect navigate to ReceivePayment screen. Invoice value automatically flows into Receive payment.
- Support enabled for TCP/IP sync where host PC is without network
- Changed numeric key pad style for Inventory Count module for faster entry
- CreditMemo and Invoice transactions are now sent to QuickBooks as pending (optional)
- Item list now displays QuantityOnHand for each item
- Assembly items are now supported on PDA
- Adds feature in PrintLayouts to embed Images and Logos into print layouts
- Last used printing template set as default on PDA
- PrintBoyGettingStartedGuide added to Captra Help section